



Home



New Survey



Surveys



Libraries



Templates



Email Lists



Reports



My Account



Help



Logout

Survey Results -- Overview

[Export Data](#)[Individual Responses](#)**P2Rx Recommendations Survey****Respondents:** 8 displayed, 8 total**Status:** Open**Launched Date:** 08/14/2008**Closed Date:** N/A**Display:**[Manage Filters](#)

0 filters

[Share Results](#)

Enabled


1. P2Rx should continue to work together as a network of distinct programs, and should share responsibilities where appropriate as well as centralize tasks where appropriate. Continue to make well-reasoned decisions about what tasks are best suited to be done in a centralized way. Specifically, there appears to be benefit in centralizing the functions for collecting case studies, maintaining the P2 Programs Directory, performance measurement, and some of the coding responsibilities.

		Response Total	Response Percent
Definitely do		6	75%
Maybe		2	25%
Not happening		0	0%
Total Respondents		8	
Average		2.0	
Weighted Average		2.0	




2. It is an understandable concern that the centers spend considerable time communicating with one another, an activity that could impinge on the time they have to spend reaching out to end users. To some extent this is a necessary part of networking. However, communication should be value-added and done efficiently. Suggestions include the use of facilitators, limits on the number of conference calls, and setting clear objectives for each meeting.

		Response Total	Response Percent
Definitely do		5	62%
Maybe		3	38%
Not happening		0	0%
Total Respondents		8	
Average		2.5	
Weighted Average		2.5	



3. Consider making the PPIN grant process more streamlined and/or award multi-year grants. This would reduce the time centers spend on writing proposals and allow for longer-range activity planning.

		Response Total	Response Percent
Definitely do		8	100%
Maybe		0	0%
Not happening		0	0%
Total Respondents		8	
Average		1.0	
Weighted Average		1.0	




4. Use a consistent method of characterizing customers for all of P2Rx. Identification according to the two groups used in the 2007/8 Behavior Survey is recommended, as it addresses how the customer uses P2Rx and not just who they are. If an additional level of detail is desired, affiliation can be used as subcategories.

		Response Total	Response Percent
Definitely do		3	38%
Maybe		4	50%
Not happening		1	12%
Total Respondents		8	
Average		4.1	
Weighted Average		4.1	




5. Rapid Response (and other telephone or e-mail-based on-demand services) offers a valuable opportunity to capture, tabulate and analyze information on types of customers and types of request. Centers should collect and analyze information on the identity of these customers. Some centers already collect this information, but it does not appear to be analyzed. Centers that do not currently capture this information should consider doing so.

		Response Total	Response Percent
Definitely do		6	75%
Maybe		2	25%
Not happening		0	0%
Total Respondents		8	
Average		2.0	
Weighted Average		2.0	




6. Characterize and analyze the identity of conference attendees. While the number of attendees is captured for the P2Rx Activity Measures, the identity of these participants is not examined in a comprehensive way.

		Response Total	Response Percent
Definitely do		2	25%
Maybe		2	25%
Not happening		4	50%
Total Respondents		8	
Average		6.5	
Weighted Average		6.5	




7. Make the Web sites more interactive so that centers can gather information to characterize their users. Many centers suggested this. Ideally, this would be interactive so that users can indicate what they are using. The most popular suggestion that came from several centers was to place a pop-up on the Web site asking a single question, such as what sector or audience segment the user belongs to. Their usage would then be tracked using a cookie. This would allow the center to identify their user group, as well as track their repeat usage. Without follow-up the centers still wouldn't know about impact, but they would know about reach. This recommendation would, however, require the centers to invest more resources in changing their Web structure, as well as tracking users.

		Response Total	Response Percent
Definitely do		4	50%
Maybe		3	38%
Not happening		1	12%
		Total Respondents	8
		Average	3.6
		Weighted Average	3.6

8. Require or offer registration for use of the site. This would provide the center with information they could use to identify their users and follow up with them. Consideration can be given to have registration for discrete parts of the site rather than the entire site.

		Response Total	Response Percent
Definitely do		1	12%
Maybe		4	50%
Not happening		3	38%
		Total Respondents	8
		Average	6.4
		Weighted Average	6.4

9. Make better use of steering committees, advisory boards, board of directors, and/or state or regional roundtables or other stakeholder groups to solicit information about needs and whether needs are being met by P2Rx. This should have two key components: (1) an attempt should be made to do this more consistently across centers, possibly having a core set of questions that are asked and an agreed-upon periodicity; and (2) questions should include those regarding effectiveness, not just priorities and needs. This will primarily provide information from intermediate users.




		Response Total	Response Percent
Definitely do		1	12%
Maybe		6	75%
Not happening		1	12%
		Total Respondents	8
		Average	5.1
		Weighted Average	5.1

10. If P2Rx does, in fact, want to be able to address more directly the needs of end users, a consistent network-wide mechanism must be established to identify these needs. Mechanisms for collecting information from end users may include:




	Definitely do	Maybe	Not happening	Response Total

Collecting info from Rapid Response and other on-demand services as a way to evaluate need. This opportunity should be exploited by all centers to characterize the needs of the user community, and possibly hone in on repeat requests that can be addressed system-wide.	75% (6)	25% (2)	0% (0)	8
As a way to gauge the usefulness of products, and possibly in addition to collecting more user information, use a pop-up window on the Web sites to ask a single question of the user after they access a particular resource to learn if it met their needs (e.g. "How useful was this fact sheet to you?").	38% (3)	50% (4)	12% (1)	8
Conduct a survey or focus groups of a particular, well-defined, user group to determine their needs.	25% (2)	75% (6)	0% (0)	8
Use the recurring process implemented by Zero Waste, i. e., use assistance providers to identify needs and develop tools, conduct a workshop, obtain commitments for action from attendees, follow up six months later, and collect results information. The information from the workshop is placed on the Web for broader market penetration. This model can be used for either an end-user an intermediate-user audience.	25% (2)	50% (4)	25% (2)	8
Total Respondents				32



- 11.** If the emphasis is, in fact, on providing services to end-users, the information on the center Web sites needs to be redirected toward process rather than organized by sector based on the findings of this evaluation.

		Response Total	Response Percent
Definitely do		1	12%
Maybe		5	62%
Not happening		2	25%
		Total Respondents	8
		Average	5.8
		Weighted Average	5.8




- 12.** If the emphasis is on improving services to TAPs, add information that would help them persuade businesses to adopt P2, and a measurement tool.

		Response Total	Response Percent
Definitely do		2	25%
Maybe		4	50%
Not happening		2	25%
		Total Respondents	8
		Average	5.3
		Weighted Average	5.3




- 13.** Expend adequate resources to keep information up-to-date on center Web sites.

		Response Total	Response Percent
Definitely do		7	88%
Maybe		1	12%
Not happening		0	0%
		Total Respondents	8
		Average	1.5
		Weighted Average	1.5


- 14.** Continue to collect case studies. Consider compiling and tabulating them to show cumulative cause and effect of center activities. However, reliance on information collected as a result of direct assistance to end users will have limitations with respect to the number of customers reached and the resulting quantity of outcomes.

		Response Total	Response Percent
Definitely do		2	25%
Maybe		2	25%
Not happening		4	50%
		Total Respondents	8
		Average	6.5
		Weighted Average	6.5



- 15.** Perform follow up with the target audience to determine if approaches are effective at making change happen. This can be follow up from Rapid Response-type intervention, workshop attendance, or any other venue where you know the identity of the customer. P2Rx should develop some standard protocols to be used by all centers.

		Response Total	Response Percent
Definitely do		5	62%
Maybe		2	25%
Not happening		1	12%
		Total Respondents	8
		Average	3.1
		Weighted Average	3.1




- 16.** Collect outcome information as part of the activity to best engage the captive audience. This can be done by collecting information from workshop participants or asking for a commitment to action. This model is used by Zero Waste.

		Response Total	Response Percent
Definitely do		3	38%
Maybe		2	25%
Not happening		3	38%
Total Respondents		8	
Average		5.4	
Weighted Average		5.4	




- 17.** Dedicate discrete resources to do follow up for activities. At their discretion, the centers might hire an individual to support the entire network as another shared activity.

		Response Total	Response Percent
Definitely do		0	0%
Maybe		1	12%
Not happening		7	88%
Total Respondents		8	
Average		9.4	
Weighted Average		9.4	




- 18.** Continue to focus on intermediate users rather than on end users. Work with end users as a secondary audience as appropriate for each individual center.

		Response Total	Response Percent
Definitely do		4	50%
Maybe		3	38%
Not happening		1	12%
Total Respondents		8	
Average		3.6	
Weighted Average		3.6	



- 19.** If interested in reaching the end user, promote and market center resources more widely and beyond the usual venues. For example, advertise in business journals or on business Web sites, attend business meetings and workshops in addition to or in place of P2Rx-sponsored events.

		Response Total	Response Percent
Definitely do		3	38%
Maybe		2	25%
Not happening		3	38%
Total Respondents		8	
Average		5.4	
Weighted Average		5.4	




20. For Newsletters, Listserves and Meetings, identify recipients/ attendees using commonly agreed upon identifiers (Defines Customers)

		Response Total	Response Percent
Definitely do		2	25%
Maybe		5	62%
Not happening		1	12%
Total Respondents		8	
Average		4.6	
Weighted Average		4.6	




21. For Technical Assistance Requests, use contact information to conduct follow up (Defines Outcomes)

		Response Total	Response Percent
Definitely do		6	75%
Maybe		2	25%
Not happening		0	0%
Total Respondents		8	
Average		2.0	
Weighted Average		2.0	




22. Identify user with a single question upon entry – or – via registration (Defines Customers)

		Response Total	Response Percent
Definitely do		3	38%
Maybe		4	50%
Not happening		1	12%
Total Respondents		8	
Average		4.1	
Weighted Average		4.1	



23. Use cookies to track which pages these users view (Links Outputs to Customers)

		Response Total	Response Percent
Definitely do		4	50%
Maybe		3	38%
Not happening		1	12%
Total Respondents		8	
Average		3.6	
Weighted Average		3.6	




- 24.** Attach cookies to a pre- and post-test for users. If someone accesses a document, for example, they can be asked "Was this information useful to you? Yes/No." (Links Customers to Short-Term Outcomes)

		Response Total	Response Percent
Definitely do		3	38%
Maybe		3	38%
Not happening		2	25%
		Total Respondents	8
		Average	4.8
		Weighted Average	4.8




- 25.** Consider summarizing the activities and customers and tabulating the quantitative data to show cumulative cause and effect of center activities

		Response Total	Response Percent
Definitely do		0	0%
Maybe		5	62%
Not happening		3	38%
		Total Respondents	8
		Average	6.9
		Weighted Average	6.9




- 26.** Links Customers to Outcomes (with causality)

		Response Total	Response Percent
Definitely do		1	12%
Maybe		4	50%
Not happening		3	38%
		Total Respondents	8
		Average	6.4
		Weighted Average	6.4



- 27.** Enhance P2 Results so that the results reporting by TAPs and others can be attributed to specific center activities. Recommend a more in-depth analysis of P2 Results to generate detailed recommendations

		Response Total	Response Percent
Definitely do		2	25%
Maybe		4	50%
Not happening		2	25%
		Total Respondents	8
		Average	5.3
		Weighted Average	5.3




28. Conduct center-specific analysis on 2007/2008 Behavior Survey (Customers and Outcomes)

		Response Total	Response Percent
Definitely do		3	38%
Maybe		1	12%
Not happening		4	50%
Total Respondents		8	
Average		6.0	
Weighted Average		6.0	




29. Survey established stakeholder groups periodically and consistently (NEWMOA model), or assess needs during workshops (Zero Waste model). In either case, standardize questions to obtain needed information

		Response Total	Response Percent
Definitely do		3	38%
Maybe		5	62%
Not happening		0	0%
Total Respondents		8	
Average		3.5	
Weighted Average		3.5	



30. Standardize use of pre- and post-test surveys at conferences and workshops for all centers Ask respondents to identify themselves by two groups, similar to what was used in the 2007/2008 Behavior Survey (Defines Customers)

		Response Total	Response Percent
Definitely do		2	25%
Maybe		4	50%
Not happening		2	25%
Total Respondents		8	
Average		5.3	
Weighted Average		5.3	




31. In addition to asking questions about the effectiveness of the specific event (for center use), ask general and standard questions about needs and recommendations for P2Rx as a whole (Short-Term Outcomes, Needs Assessment)

		Response Total	Response Percent
Definitely do		1	12%
Maybe		4	50%
Not happening		3	38%
Total Respondents		8	
Average		6.4	
Weighted Average		6.4	



32. Have questionnaires be collected by EPA and analyzed. (Defines Customers, Short-Term (Outcomes, Needs Assessment Network-wide)

		Response Total	Response Percent
Definitely do		0	0%
Maybe		2	25%
Not happening		6	75%
		Total Respondents	8
		Average	8.8
		Weighted Average	8.8




33. Conduct follow up with attendees to record changes (Intermediate and Long-Term Outcomes)

		Response Total	Response Percent
Definitely do		3	38%
Maybe		4	50%
Not happening		1	12%
		Total Respondents	8
		Average	4.1
		Weighted Average	4.1



34. Conduct a random assignment survey of a specified target population (Note: May be used to provide a probability sample and would allow more statistically valid inferences to be drawn from the survey. Would likely require an ICR. Short-Term, Intermediate, Long-Term Outcomes)

		Response Total	Response Percent
Definitely do		0	0%
Maybe		3	38%
Not happening		5	62%
		Total Respondents	8
		Average	8.1
		Weighted Average	8.1



35. Provide a resource to an established group of people (e.g., partners) that has agreed to provide results information. For example, a particular information packet can be distributed to a partner audience (e.g., schools in a state or district, businesses in a consortium) whose identities are known. Develop boilerplate language for agreements. (Short-Term, Intermediate, Long-Term Outcomes)

		Response Total	Response Percent
Definitely do		1	12%
Maybe		5	62%
Not happening		2	25%
		Total Respondents	8
		Average	5.8
		Weighted Average	5.8




- 36.** Require a commitment to measure as a precondition of any provision of services, as some centers are already doing or considering. (Long-Term Outcomes)

		Response Total	Response Percent
Definitely do		2	25%
Maybe		0	0%
Not happening		6	75%
Total Respondents		8	
Average		7.8	
Weighted Average		7.8	



- 37.** Perform follow up with all customers for whom contact information is known to gather outcome information (e.g., Rapid Response and other telephone or e-mail based on-demand services). Attempt to make this an intrinsic part of the activity for maximum resource efficiency. (Short-Term, Intermediate, Long-Term Outcomes)

		Response Total	Response Percent
Definitely do		4	50%
Maybe		4	50%
Not happening		0	0%
Total Respondents		8	
Average		3.0	
Weighted Average		3.0	

- 38.** Conduct further study to determine how similar information providers measure their performance. This was initially proposed to be covered in this evaluation, but was ultimately excluded from the scope of the study. Several potential sources of information are cited in the literature review developed by Fred MacVaugh for P2RIC, including work done by the Centers for Disease Control and United Way. These organizations and others, such as university extension programs, have examined ways to link information dissemination with behavior change and other related outcomes.

		Response Total	Response Percent
Definitely do		1	12%
Maybe		6	75%
Not happening		1	12%
Total Respondents		8	
Average		5.1	
Weighted Average		5.1	

- 39.** Do not hesitate to capture behavior change or other intermediate outcomes if ultimate outcomes are not available. Behavior changes can be assumed to be correlated in a general way with long-term outcomes, even if these outcomes are not quantified.

		Response Total	Response Percent
Definitely do		5	62%
Maybe		3	38%
Not happening		0	0%
Total Respondents		8	
Average		2.5	
Weighted Average		2.5	

40. Please identify your center.

View responses to this question

[view](#)

Total Respondents

8

ClassApps.com ©2004
SelectSurveyASP Advanced 8.1.1