POLLUTION PREVENTION P2Rx RESOURCE EXCHANGE

P2Rx responds to you

NOVEMBER 2005

Survey reveals that P2RX and center websites are among the first places where people look for P2 info

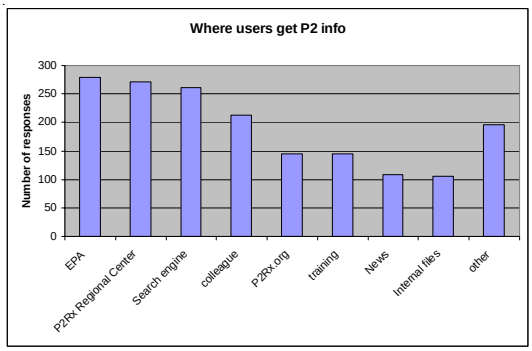
User surveys were conducted online by every P2Rx center from May to October 2004. From the 497 respondents, suggestions for improvements and many compliments (see flipside for kudos) were gleaned. In many cases, centers have already responded to the suggestions.

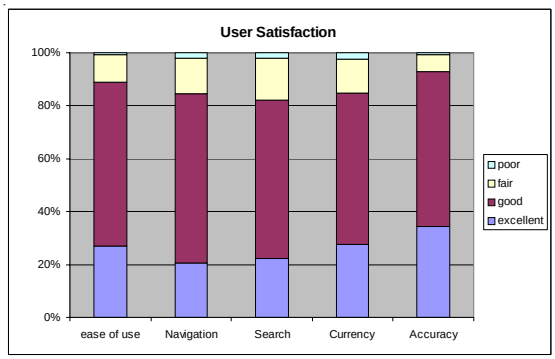
Changes have been made in display, search function, and format as a result of usability studies conducted on P2Rx and specifc centers' websites. Users can often find things on their own center website and miss them on other center sites. More than 30% of our users come directly to our sites and P2Rx centers are in their bookmarks. We've learned that we really need a "web" of information with a variety of ways to access information. Overall, users appreciate the center Websites, finding them easy to use and navigate with accurate and current information.

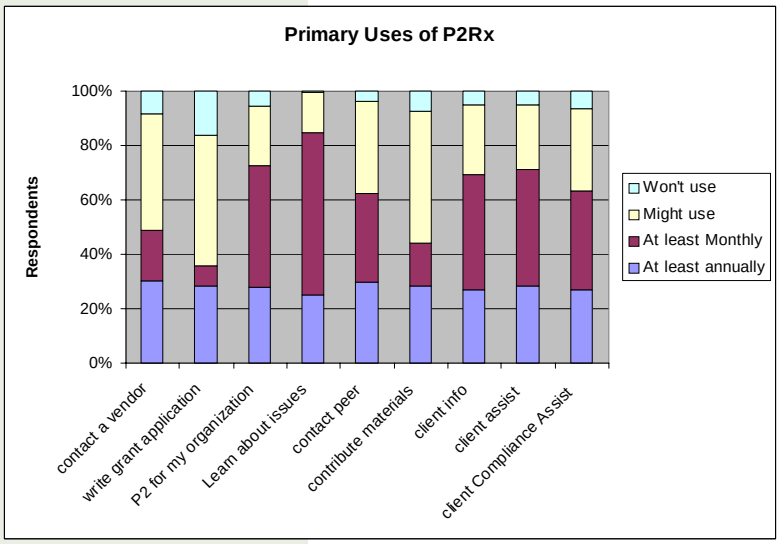
You made 118 suggestions for things you would like to see! We responded.

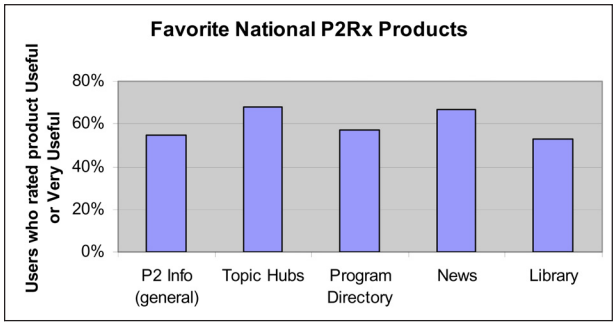
Since many things requested are already being provided, we concluded that users needed more help locating this information. P2Rx produced two new brochures to educate our clients about P2Rx services and the depth of information in Topic Hubs™.

We are also providing training at regional roundtables about how to get the most from our sites and how to locate P2 information in other areas.









KUDOS!

a sampler

"PPRC Staff supports a variety of my programs including EPEAT, FEC and Medical. I have consulted with PPRC staff on measurement and green chemistry."

"Getting a handle on P2 has been compared to putting your arms around a bear. GLRPPR does a good job of trying to organize and provide information on an exceptionally broad and ever changing topic."

"GLRPPR is my main source of pollution prevention information."

"I almost always find something related to the subject I'm looking for. I couldn't do without your site."

"I have used the web search assistance available and think it is a great resource."

"I look forward to the "What's New in P2 (and other PPRC)" e-mail publications. I respond to what I read in there much more than I go looking for something on the PPRC website. The e-mails have great info (almost too much for me to get through)."

"It's good to know they are there and that the GLRPPR web site provides links to other sources of information."

"Regional Works in progress and the annual conference training and moderated sessions at WRPPN are very useful."

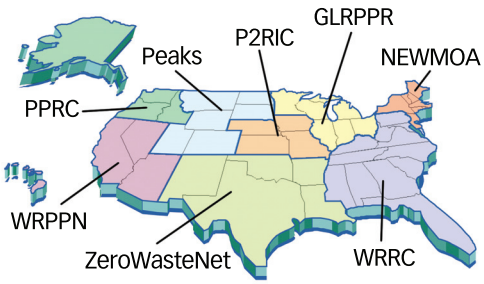
"The GLRPPR site has been a beneficial resource for use when working with teachers as well as clients."

"I get all I need thru WRPPN, P2Rx or Web search."

"Excellent resource."

"Facilitating the flow of P2 communication among and across P2 program professionals within the Region is extremely important and valuable."

"Love the WRRC. We are striving to become paperless and the electronic library at WRRC is terrific...not to mention all the help we receive from WRRC staff!!! Surveys like this are useful."



P2Rx supports emerging technologies in providing national and regional P2 news.

"I glean *What's New in P2* and share specific topics with colleagues working on that topic, as well as using new information about topics I'm working on."

"Love the *What's New in P2*!!"

Pictured: (top) Region 9 Roundtable and (right) Region 7 Measurement Workgroup

P2Rx provides networking support to regional roundtables and workgroups

In addition to continuing as an information resource, users look to the centers for important networking activity. Centers respond to these needs by organizing regional P2 roundtables, periodic conference calls, list serves, and web space for regional committees or specific communities of practice.

P2Rx displays information at national meetings such as the Environmental Summit

Regional Roundtables are opportunities for P2 professionals to focus on training and issues of regional importance. Many people attend these meetings who cannot attend national meetings and who may not even receive EPA P2 funding.