

2004 User Survey

BACKGROUND

P2Rx provides an effective communication link among programs, regional P2 offices, and headquarters. P2Rx maintains a highly visible and effective grant deliverable that continues to improve and support state P2 technical assistance* by providing:

- P2 information management: *topic hubs, sector resources, and interconnections of resources*
- Networking services: *list serves, program directory, regional roundtables*
- P2 news
- P2 electronic library

As the number of state and local programs decrease, these services and P2 advocacy are even more important for the effectiveness of the remaining and partial programs.

* State technical assistance programs are provided for under section 13104 from the 1990 P2 Act

P2Rx leads national P2 measurement efforts.

- Center directors co-chair national P2 measurement task force and are “scaling-up” measurement tracking software created by two regional P2Rx centers.
- Center directors authored a proposal for NEIEN funding in conjunction with Colorado DPHE.

User Survey Results

494 respondents

FAVORITE NATIONAL PRODUCTS

Every P2Rx center offers access to all national products.

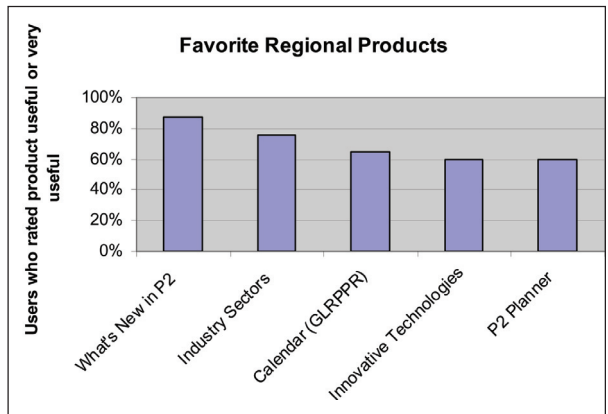
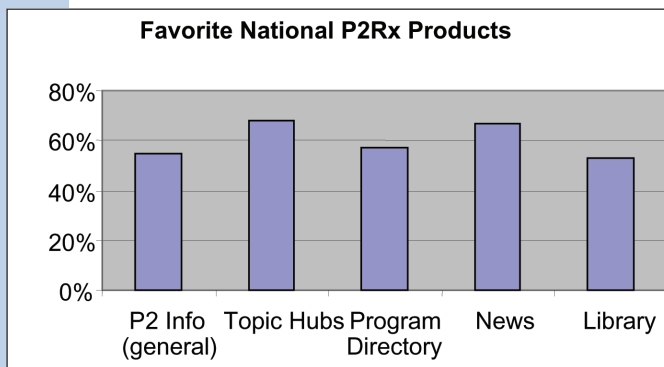
Topic Hubs and Sector Resources represent peer-reviewed, “best of the best” available information.

Programs Directory includes contact information for P2 Programs and technical resources

P2 News includes new publications by P2 Programs or EPA, pertinent press releases or general P2 or environmental news stories, funding opportunities, and other upcoming events

Electronic Library includes many environmental publications or links to publications plus the entire environmental library of several states

Users who rated product useful or very useful



FAVORITE REGIONAL PRODUCTS

Users value regional networking services, including list serves and conferences.

Measurement tools developed by regional centers are currently in process of being “scaled up” nationally. These tools are the regional aggregation tool developed by PPRC and the desk-top tracking tool developed by NEWMOA

2004 User Survey cont.

QUOTES FROM USERS

Keep up the good work! (5)

Your 'What's new' e-mail has the perfect format—short paragraphs that sum up the info, then a link to more. I use this for three things personally: 1) to encourage myself that good things can happen; 2) to learn about the new technologies/activities out there; 3) to share particular/relevant pieces with colleagues, family, clients, etc.

I like to use GLRPPR as my one stop shop for P2 information, considering state funding for P2 programs has disappeared or is nonexistent.

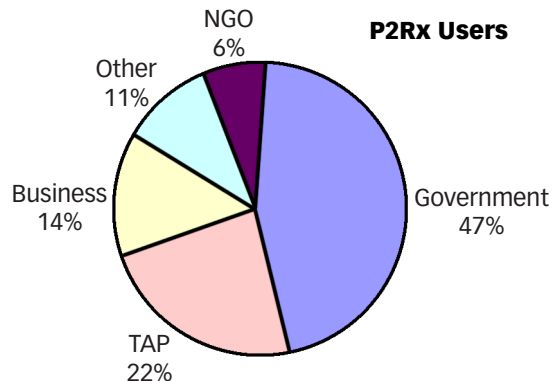
Its a great tool for Region 8! Just not a great tool for other Regions to use solely, but a good resource to take ideas from.

The web site has grown considerably. I am very glad I have stayed connected to you. The recent publications email was extremely beneficial.

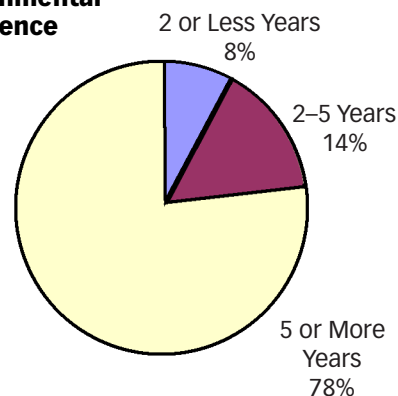
Strengths are conference, listserver, and links to personal contacts.

USER PROFILE

Typical users have over five years experience in the environmental area. This indicates reliance upon P2Rx by those in the field and importance to supporting state and local P2 Programs, especially given diminishing state funds.



Environmental Experience



Sum for All Centers
Eight Quarters of Filtered Web Data
July 2002 - June 2004

